October 18, 2021

Phone Pro, Inc.
dba Bonfire Training
Attn: Lisa Raven
6302 Rucker Road
Suite D
Indianapolis, IN 46220

Vendor # 0000041825

Dear Ms. Raven:

The Office of Minority & Women Business Development has completed its review of your firm's application for certification as a certified **Women Business Enterprise (WBE).**

Your company is hereby certified with the City of Indianapolis in the **Professional Services** trade **Customized Communication and Customer Service Training.** This certification is issued pursuant to the City's Minority & Women Business Utilization Plan, part B.

Your certification is valid until **October 31, 2024**, and is subject to revocation if: (1) changes in ownership; managerial or operational control causes your firm to no longer qualify for the City's M/W/V/DOBE Program; or (2) if just cause is determined through established investigative procedures.

M/W/V/DOBE firms *must* inform OMWBD, in the form of an affidavit, of any changes affecting the ability of the Firm or its owners to meet the guidelines of the City's Utilization Plan with regards to ownership, control or the other certification requirements of the City Minority & Women Business Utilization Plan, part B. (Affidavits must be received within thirty (30) days of the change). Additionally, M/W/V/DOBE firms must provide, yearly, to the Office of Minority & Women Business Development a No Change Statement stating that the qualifying owner(s) continue to meet the ownership and control requirements of the City's Utilization Plan. Failure to provide a yearly Statement of Change/No Change may jeopardize your certification status.

Please ensure that your contact information is accurate and stays current. Inaccurate information limits our ability to provide outreach business opportunities. This certification is not necessarily accepted by other States or Agencies and does not verify the ability of your firm to perform the types of work you may indicate.

Please visit the Purchasing Division's website to **update** your business at: www.indy.gov/purch, or call (317) 327-4900 for further instructions.

Sincerely,

Fahad Beg
Senior Manager
M/W/V/DOBE Certification Program
cc: dr

Phone: 317.327.5262
Fax: 317.327.4482
Email: OMWBD@indy.gov
Website: www.indy.gov

1260 City County Building
200 East Washington Street
Indianapolis, Indiana 46204